COVID-19 School Closures F A Q – Students/Parents/Guardians
March 27, 2020

1. How do I navigate through the Google Folders located in the WCPS At-Home Learning Plan? (they are very overwhelming) Do I have to do all the work in those folders at home? Students do not have to complete all activities in the WCPS At-Home Learning folders. We wanted to offer a variety of choices during these first few weeks. Please choose the activities that best suit you and your child’s needs.

2. What about Graduation? What about Proms? WCPS remains committed to creating positive school experiences for every student. Our high school principals are currently communicating with their Seniors and working with them on a solution. We will take their ideas and come up with a creative way to meet students’ needs while addressing the situations given the current mandates by the Governor. More information will be forthcoming.

3. How will new instruction be provided? The WCPS Learning Plan will be updated on April 13. Guidance will be given on the new WCPS At-home Learning Plan at that time.

4. What about college scholarship deadlines? Please email your child’s school counselor for updates on all scholarship information.

5. Will Driver’s Education be provided? No. The VDOE has asked us to stop “Behind the Wheel” services because we cannot guarantee social distancing. The VDOE has not heard any information on flexibility with required seat time for this course. WCPS will continue to provide the course work for Driver’s Education using the WCPS At-Home Learning Plan. Since the DMV offices are closed state-wide, we cannot provide driver’s license information and paperwork at this time.

6. Can lunch money on my child’s account be refunded? Yes. Please call your child’s school on Monday, Wednesday, or Friday from 8:30am - 2:00pm to arrange a refund if needed. Any unused money will be rolled over into your child’s individual account for 2020-2021. You may also email your child’s principal at any time for assistance.

7. What do I do with all our completed work? Please keep all completed work in a folder. More information will be provided on April 13.

8. I don’t have the basic school supplies (paper, pencil, crayons, etc.) at home to do the work. How can I get access to these supplies? Please call your child’s school on Monday, Wednesday, or Friday from 8:30am - 2:00pm. You may also email your child’s principal at any time for assistance.

9. Will we receive report cards? Not at this time. More information will be forthcoming at a later date about our grading plan.

10. What do I do if I cannot gain access to the Google folder information for my child? Please call your child’s school on Monday, Wednesday, or Friday from 8:30am - 2:00pm. You may also email your child’s principal at any time for assistance.
11. How do I register my new Pre-K and Kindergartner for 2020-2021 school year? WCPS is working on an online registration process. We hope to reschedule Pre-K and Kindergarten registration for April 27-May 1, 2020. More information will be forthcoming.

12. How do I return library books and other materials belonging to teachers? Please keep these items in a safe place until we are allowed to re-open the schools.

13. My child is having a lot of anxiety about this situation we find ourselves in. How can I get assistance to help them cope with what’s going on? It's not unusual for children (and adults) to be anxious during this time! Younger children especially may become more clingy or show behaviors typical of a younger child. Older children may be irritable or fearful. In an effort to reach out to parents who have concerns about their children’s emotional coping while at home, we are providing a FAQ forum. This forum will help guide you to some of the people and places where you can get more information and/or help for your child. Please visit our WCPS Website for a link to additional FAQs for Parents on Students Coping During the COVID-19 Pandemic. If you feel your child is having significant difficulty coping you can call Mt. Rogers Youth and Family Services at 276-223-3291.

14. How do I get information about resources in our community? In addition to contacting your child’s individual school, WCPS has also set up a new method for parents/guardians to get help during the extended school closures. Parents/guardians of WCPS students may email parentquestions@wythek12.org with any questions they may have about resources available in our community.

15. Are there discounts for internet accessibility I can get for my family? WCPS is working to provide families a list of resources for internet access that we are aware of. We will post this information on our WCPS website and social media as we receive it. Our schools along with our WCPS food pick-up locations will also have this information to disseminate as well.

16. Since all field trips were cancelled, how do I get information if my child was supposed to go on a field trip this spring? Field trip issues are being handled on a school-by-school basis. You may call your child’s school on Monday, Wednesday, or Friday from 8:30am - 2:00pm about this issue. Please check your school’s website for more information or you may also email your child’s principal at any time for assistance.

17. How do I get access to my child’s belongings at school? Due to the Governor’s mandate, this is not possible at this time. Please know all schools have been closed and secure since March 13, 2020 except for essential personnel. If you have any questions, please contact the school’s principal.