

# Medicaid Re-Enrollment and Renewal Process



You can take steps now to make sure you receive information you will need to renew your coverage.



Update your contact information. You can make updates:

- Online at [commonhelp.virginia.gov](https://commonhelp.virginia.gov)
- By calling Cover Virginia at 1-855-242-8282
- By calling your local Department of Social Services



Take action when you get official notes from Virginia Medicaid, other state agencies, community groups, and healthcare providers asking you to:

- Update contact information
- Respond to notices/renewals to confirm eligibility
- Use your coverage to catch up on preventive or delayed care



Read the Medicaid Members Frequently Asked Questions and updated COVID-19 Medicaid Information Eligibility, Enrollment, and Appeals fact sheet.

- Sign up for email and text updates and follow us on social media.

VISIT THE COVER VIRGINIA WEBSITE FOR MORE INFORMATION  
THE RENEWAL CALENDAR IS AVAILABLE HERE

For questions, additional help, or language assistance services or large-print, call Cover Virginia at 1-855-242-8282 (TTY: 1-888-221-1590) or email [covervirginia@dmas.virginia.gov](mailto:covervirginia@dmas.virginia.gov).